



Temp Minder FAQ

Frequently Asked Questions

Q: How many temperature transmitters can be added to one receiver/display unit?

A: One receiver/display unit can handle up to 24 transmitters. If there are more than 24 transmitters required, you will need a second system.

Q: What is the signal range from the temperature transmitters to the display unit?

A: The range in open air is approximately 50'. The range from inside a walk-in or reach-in box is approximately 20'. The range may vary depending on the environment.

Q: What is the temperature range of the transmitter?

A: The transmitter temperature range is from -40°F to 200°F. With the external probe the temperature range is from -40°F to 375°F

Q: What is a Repeater?

A: The repeater extends your signal range by approximately 20' per repeater. Multiple repeaters can be strategically placed to give unlimited signal range. Each repeater requires an electrical outlet to plug into.

Q: What if my receiver/display unit is 500' away from the temperature transmitter? Would I have to use 10+ repeaters to send the signal all the way back to the receiver?

A: No, in this type of configuration you can use a Long Range Repeater. The long range repeater can transmit signals up to 1500' from inside a building and up to 3 miles in open air. When using a Long Range Repeater you will need one near the receiver/display unit and one near the temperature transmitter(s). Each Long Range Repeater requires an electrical outlet.

Q: How do I know when I need to install a repeater?

A: During the installation, use the signal period screen to see how strong the signal is from the transmitter. Refer to the installation manual for more details on signal period and repeater placement.

Q: What is the battery life on the wireless temperature transmitters?

A: The battery life is approximately two years and the batteries are easy to replace.

Q: How does the temperature data get transmitted to the internet?

A: The data is transmitted through a device called "Minder Modem". The Minder Modem constantly pulls temperature data from the receiver/display unit and sends the data to the ICC FTP server every ten minutes.

Q: How do I view the temperature data?

A: The temperature data can be viewed by logging into ICC's website. Once your system is installed and transmitting data to the internet, ICC will assign you a username and password for the Temp Minder website.

Q: How do I set my temperature limits?

A: The temperature limits can be setup on the receiver/display unit or via the internet when you log into the ICC website. Doing it through the website is much easier and much less time consuming.

Q: Can I have multiple accounts setup for one site?

A: Yes, you can have as many user accounts setup as you need.

Q: How do I get alerted when a temperature falls out of range?

A: You will be alerted via email or text message. All offsite alert settings can be changed via the ICC website, www.goicc.com